

PLATT & COMMON

DENTAL PRACTICE



PLATT & COMMON DENTAL PRACTICE DUTY OF CANDOUR REPORT 2020/2021

During the financial year 1st April 2020 to 31st March 2021 Platt & Common Dental Practice had no Duty of Candour incidents as defined under section 21(1) of the Health(Tobacco, Nicotine etc. and Care)(Scotland) Act 2016.

Platt & Common Dental Practice has an organisational legal duty to publish annually our “Duty of Candour Report” as we provide independent health care services. We are subject to the “The Duty of Candour Procedure (Scotland) Regulations 2018” which state that we have to notify an affected person if an unintended or unexpected incident appears to have caused death or harm (or additional treatment is required to prevent injury that would result in death, or harm). The legalisation is there to promote openness and honesty when unexpected or unintended incidents occur, and to promote a culture of learning and improvement.

Platt & Common Dental Practice will support employees and others who may be affected by unintended or unexpected incidents.

Platt & Common Dental Practice has appointed Jennifer Denham BDS (U.Glas) as its registered health professional to give a view on any incident and its relationship to the occurrence of death or harm or pre-existing illnesses or underlying conditions. The final decision on whether to activate the procedure lies with Jennifer Denham as long as she was not involved with the incident. She will initially look at core information of:

What was the incident?

What was the outcome?

What illnesses and underlying conditions did/does the person have?

If based on the background information it appears that the incident resulted in or could result in death or harm then the duty of candour procedure will be activated.

Any incident that is identified will be notified to the relevant person (patient or their representative, if the patient is deceased or lacking capacity) as soon as is reasonably practicable once the procedure is activated and should be within 10 working days. Methods of contact include telephone, face-to-face or in writing and will be via the relevant person’s preferred route.

Any notification will include an account of the incident (on the basis of the facts known at the time) and an explanation of the actions that Platt & Common Dental Practice will take as part of the procedure. If there is a delay of over a month from the incident starting the procedure, the relevant person will be informed of the reasons for the delay. The relevant person will be invited to a meeting to ask questions and express their views. A note of the meeting will be provided and information on who to contact at Platt & Common about the procedure will be given.

Platt & Common Dental Practice will carry out a review and will seek the views of the relevant person and take account of any views expressed. A written report will be produced and a copy will be available to the relevant person upon completion.

Platt & Common Dental Practice will keep a written record of each duty of candour incident, including copies of all related documentation and correspondence. We will report annually and put on our website each annual report

John Denham BDS & Jennifer Denham BDS
31st March 2021